

119396/2021/CGMT CELL- KRL CO

सी.वी.विनोद आई टी एस
C.V. VINOD ITS
 मुख्य महाप्रबंधक
Chief General Manager
 केरल परिमंडल
KERALA CIRCLE



भारत संचार निगम लिमिटेड
Bharat Sanchar Nigam Limited
 (भारत सरकार का उधम)
 (A Govt. of India Enterprise)
 पी एम जी जंक्शन PMG Junction
 तिरुवनंतपुरम - Thiruvananthapuram - 695033
 टेलीफोन: Telephone: 0471-2302200
 फेक्स : Fax: 2305150
 ई-मेल: Email: cgm_kerala@bsnl.co.in

No.CGM/BSNL/KRL/GEN/2021
 Dated **5th February**, 2021

To

Shri G. Sudhakaran,
Honourable Minister for Public Works & Registration,
Government of Kerala,
Thiruvananthapuram.

Respected Sir,

I have great pleasure in wishing you a happy and prosperous new year on behalf of BSNL Kerala.

Highways, Roads, Bridges, Flyovers etc are the back bone of the infrastructure development of any state. Kerala State is well on its way to improve the road connectivity within the state in a planned manner with a futuristic view, both in urban and rural areas, which contributes to the socio-economic growth of the state.

The quantum of works that goes on at present for road development is in a large scale manner in the state. As you are aware, BSNL is providing connectivity throughout the state by way of land line, mobile and a host of other services. We are giving these services through our extensive network including fibre optical cable network spread across the state.

Sir, we would like to bring your kind notice to the fact that there are several instances of BSNL cable damage caused due to the excavation work carried out in connection with the road construction/widening activities by State PWD, resulting in service disruption and financial loss.

Reference is invited to PWD No.H1/299/2020-PWD dated 01/12/2020 (Agenda No.3) and as per the directions contained therein BSNL has submitted the estimate and the payment has not yet been received from PWD (copy of letter enclosed). (Annexure 1)

We are also attaching copy G.O (MS)No. 18/2011 /PWD DT. 1.3.2011. with special ref to clause 10. (Annexure 2)

Recently in many areas of **Malappuram, Ernakulam, Thrissur and Pathanamthitta, BSNL underground cables have been heavily damaged due to the works carried out by State PWD.**

..... 2/-

पंजीकृत एवं निगमित कार्यालय: भारत संचार भवन, हारीश चंद्र माथुर लेन, जनपथ, नई दिल्ली - 110001

Registered & Corporate Office : Bharat Sanchar Bhavan, Harish Chandra Mathur Lane, Janpath, New Delhi - 110001

Corporate Identity Number (CIN) : U74899DL2000GOI107739

Website : www.bsnl.co.in

-: 2 :-

The agencies carryout the works are not taking adequate precaution to protect the cables and neither informing BSNL sufficiently in advance, this results in such damages.

This matter has been taken up with Shri Anand Singh IAS, Secretary to Government, Public Works Department (copy of the letters attached as Annexures 3 to 11)

The compensation cost to BSNL for shifting or repair of the underground cables may hence also be included in the DPR.

Instructions may be kindly issued to all Departments to ask BSNL to give the details of cables laid at project preparation stage itself henceforth.

Instructions may also kindly be issued to all authorities digging roads to inform BSNL about their works atleast three months in advance so that BSNL can make necessary arrangements to coordinate with the departments concerned.

BSNL has laid these cables more than 20 to 30 years before and as BSNL is catering to more than 14 lakh customers in the landline segment in Kerala including Government and other sectors apart from essential services, proper maintenance and upkeep of underground cable network is vital and any disruption may cause huge public outcry and difficulties.

It is worth mentioning here that many of the State Government's prestigious projects like KSITM, KITE Project, Animal Husbandry, Health Projects, various projects under police department including CCTNS, BSNL is the service provider and partner.

Sir, in view of the facts mentioned above, your kind intervention is solicited in the matter so that we are able to provide hassle free and quality services to our customers and to contribute in the digital makeover of the state in tune with the changing technologies to enhance the quality of life of the people of this state.

Thanking you,

Yours faithfully,

Encl: List of Annexures

(C.V. Vinod)

List of Annexures

- (1) Secretary PWD No.H1/299/2020-PWD dated 01.12.2020
- (2) Govt. of Kerala G.O.(MS) No.18/2011/PWD dated 01.03.2011.
- (3) CGM Office BSNL Trivandrum Letter No. KRLCO-18/16(23)/1/2020-NOW-CFA dated 17.12.2020 to Secretary PWD.

Thrissur District Letters


- (4) BSNL Thirussur No.PLG 511-16/PWD Road works/KIIFB/2019-20/Corr./12 dated 02.12.2020 (with enclosures) to Secretary PWD.
- (5) AEE, PWD Thrissur No.D1-8073/2017 dated 18.12.2020

Malappuram District Letters

- (6) BSNL Malappuram No.GMT BSNL MLP/PWD dated 11.01.2020 to EE, PWD Malappuram
- (7) PWD Wandoor No.2018/9947 dated 20.03.2019
- (8) PWD Wandoor No.2018/9947 dated 29.01.2020
- (9) PWD Nilambur No.2019/4037 dated 06.11.2020
- (10) PWD Manjeri No.BSM-03/BR/2019/4843 dated 21.12.2020

Alappuzha District

- (11) BSNL Alappuzha No.Plg III/Estimates/2020-21/6 dated 01.12.2020


 सी.वी.विनोद आई टी एस
C.V. VINOD ITS
 मुख्य महाप्रबंधक बी एस एन एल
 Chief General Manager BSNL
 केरल, तिरुवनंतपुरम
 Kerala, Thiruvananthapuram-695003