NWO-CFA Cell, Corporate Office, Bharat Sanchar Bhawan, H.C. Mathur Lane Janpath, New Delhi-110001 Tel. No. 23037470,FAX 23734357 E-mail: nwocfa@gmail.com



No. BSNLCO-NWCF/11(13)/1/2020-NWOCFA

Dated: 08,12.2020

To.

The All Chief General Managers, Telecom Circles/ Districts, CGM NTR/CGM ETR/ CGM NCNGN/ CGM ITPC/CGM BBNW.

Sub: Modification of dialing pattern from fixed line numbers to cellular mobile numbers. - reg.

This is in reference to DoT letter nos. 16-16/2020-AS-III/24/1636/ dated 20.11.2020 & 16-16/2020-AS-III/26/1640/ dated 25.11.2020 (copy enclosed) regarding modification of dialing pattern from fixed line numbers to cellular mobile numbers. In order to ensure adequate numbering resources for fixed line & mobile services, the following instructions has been issued for implementation in BSNL network by 15-01-2021:

i. Fixed to mobile calls shall be dialed with prefix '0'.

- ii. Suitable announcement may be fed in the fixed line switches to apprise the fixed line subscribers about the requirement of dialing the prefix '0' for all fixed to mobile calls. This announcement should be played whenever; a subscriber dials a fixed to mobile call without prefixing '0'.
- iii. All the fixed line subscribers should be provided with '0' dialing facility i.e. STD dialing facility.

It is requested to timely implement the aforementioned instructions of DOT in BSNL network and submit the compliance report for onward submission to DOT.

This is issued with the approval of competent authority.

Encl: A/A

(R.N. Yadav) DGM (NWO-III)CFA

Copy to:

- 1. Dir (CM)/Dir(Enterprise), BSNL Board for kind information please.
- 2. PGM(NWO-CM-I)/GM(Regulation)/GM(NWP-CFA), BSNL CO for kind information please.
- 3. All GMs, CMTS Zonal Nodal Centers, for kind information please.
- 4. All Access Service Providers for n/a please.

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-16/2020-AS-III/24/ / 636 /

Dated: 20/11/2020

To,

All Access Service Providers,

Subject: Modification of dialing pattern from fixed line numbers to cellular mobile numbers.

In order to ensure adequate numbering resources for fixed line and mobile services, TRAI recommendations dated 29.05.2020 on the subject has been accepted by the Department.

- 2. Following may be implemented:
 - i. Fixed to mobile calls shall be dialled with prefix '0'.
 - ii. Suitable announcement may be fed in the fixed line switches to apprise the fixed line subscribers about the requirement of dialing the prefix '0' for all fixed to mobile calls. This announcement should be played whenever; a subscriber dials a fixed to mobile call without prefixing '0'.
 - iii. All the fixed line subscribers should be provided with '0' dialing facility i.e. STD dialing facility.
- 3. Time till 1st January is allowed to all the TSPs to implement this scheme.
- 4. Compliance of the same may be intimated.
- 5. This is issued with the approval of competent authority.

(Sanchit Kr. Garg)

Assistant Director General (AS-III)

Copy to:

1. Secretary, TRAI

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-16/2020-AS-III/26/1640/

Dated: 25/11/2020

To,

All Access Service Providers,

Subject: Corrigendum to letter dated 20.11.2020 regarding modification of dialing pattern from fixed line numbers to cellular mobile numbers.

This is in partial modification to DoT letter No. 16-16/2020-AS-III/24/1636 dated 20.11.2020 regarding modification of dialing pattern from fixed line numbers to cellular mobile numbers. In this regard, the undersigned is directed to state that:

Time till 15th January, 2021 is allowed to all the TSPs to implement this scheme instead of 1st January.

The other contents shall remain same.

(Sanchit Kr. Carg)
Assistant Director General (AS-III)

Copy to:

1. Secretary, TRAI